



Warranty

Luxury Vinyl Flooring Limited Warranty

Product Name: Atlantis, Blue lagoon

Thickness: 5mm

Wear Layer: 12mil

Installation: Click

Residential Limited Warranty: 25 Years

Commercial Limited Warranty: 10 Years

Warranty does not cover man-made issues, such as scratches, dents from heels, furniture or pets; or any noticeable markings or damage caused by improper handling, installation, water damage, flooding, fire, natural disasters or acts of God, furniture, shoes of all types, pets and insects, et cetera. Sunique International will not warrant any product that is faulty from incorrect installation, neglect, environmental extremes, or improper storage and handling of product. The Sub-floor is the responsibility of the installer. Failure of an Evolution Vinyl or HQ

composite vinyl floor product relating to the sub-floor, in any manner, is not the responsibility of the "Manufacturer" and is not covered under the warranty. A defect in the finish wear surface must be easily noticeable and cover an area of 2" square where there is wear through as seen from a standing position.

Any variation in gloss levels or light differences in coloration will not be considered under this warranty. All vinyl floors will expand and contract with the change of the seasons.

The expanding and contracting is not covered under this warranty. It is recommended that the customer maintain a relative humidity level of 40-60% in the home by using a humidifier and/ or a dehumidifier to minimize movement of the flooring.

Warranty Inclusions:

Warranty shall include and be limited to, only defects arising from the defective manufacturing, premature surface wear or defects in the vinyl fiber. Should a valid claim arise all reimbursements, repairs, replacement or compensation is the sole discretion of "The Manufacturer". Claims will only be administered if the above criteria

have been met. Authorization of a claim without "The Manufacturer's" approval is at the sole discretion of the author. The Manufacturer will not

compensate the author without prior written approval.**20 –Year residential Wear and Manufacturing Defects**

Limited Warranty

- > Years 1-3 — 100% Material
- > Years 4-10 — 75% Material only
- > Years 11-15 — 50% Material only
- > Years 16-20 — 25% Material only
- > Years 21-Life of Floor — 10% Material only

5 - Year Commercial Wear and Manufacturing Defects

Limited Warranty*

- > Years 1-2 — 100 %Material
- > Years 3-5 — 50% Material only

Leased properties and apartments are considered commercial properties under this warranty. The limited residential warranty does not apply to these types of properties and installations. If your product purchase also carries a limited commercial warranty, it is the limited commercial warranty that applies to rental units, leased properties and apartments per the condition, exclusions and terms specified herein.

Once compensation is involved, the company will have relevant professionals do the assessment. And all interpretation rights are ultimately subject to Sunique International.

The warranty is valid for the original consumer and is not transferable.

Warranty Exclusions:

- **Natural Wood Characteristics:** Variations within color and graining will be apparent in hardwoods. Natural visual characteristics are not considered defective if within the scope of hardwood grade.
- **Natural Expansion** – Natural hardwood planks will contract and expand with temperature changes and humidity. Separation and spacing may occur between planks and will not be considered damage. Flooring that is damaged due to excess humidity or temperature change will not warrant a claim.
- **Moisture Related Damage** – Changes due to water damage are not covered.
- **Sunlight Exposure** – Hardwood species will change color when exposed to UV Light. This is not considered damage.
- **Structural Support** – Creaking or squeaking noises are not considered manufacturing defects, but more of an installation error.
- **Improper Installation** – Any floors installed improperly, such as below grade or exposed to outside elements will not be covered.
- **In-Home Repair** – At temping to fix your hardwood at home and damage ensues will not be covered and will void the warranty.
- **Failure to follow installation instructions**
- **Failure to maintain and properly care for the hardwood flooring.**